

Immij*online* Ordering User Manual



Contents

Welcome & Overview	P3
Log In	P6
Search Function	P7
Order Process	P8
Business Card	P10
My Account	P14
Help Desk	P15



IMMIJ are pleased to offer you your customised online portal, please read through this manual for a full overview to this site including a detailed order process.



Home Page Overview





Stock item Overview



Add your order quantity



Enter your username and password in the main welcome screen

http://fisherpaykel.immij.com

Log in 🚺				Search store	All	v Q
	Home page Brands	My account	News	Help		
CATEGORIES	Welcome, Please S	Sign In!				
Fisher & Paykel (122)		RET	URNING CUS	STOMER		
	Username:	1				
	Password:					
		Remer	mber me? Fo	rgot password?		
			Log in			
Contacts						
02 9424 4600						
🖂 🛯 Email Immij						
Copyright © 2019 Fisher & Paykel Web Portal. All rig	hts reserved.				ImmijOnline is Powered	by nopCommerce



Product Search

Please enter a product name or product code and select the search icon





- Brands 1. On the welcome page select to start Haier FISHER & PAYKEL Search store All ple@immij.com $\{ \overset{\leftarrow}{\mathbf{o}} \}$ Log out (\mathbf{t}) Favourites $\overset{\leftarrow}{\mathbf{o}}$ Shopping cart $\overset{\leftarrow}{\mathbf{o}}$ Home page Brands My account News Help Haier Fisher & Paykel Cooking Refrigeration come to the Laundry ER & PAYKEL Dishwashing and HAIER DCS S PORTAL Promotion Commercial Customer Service
- 2. Find your product in the categories and apply your quantity, then select 'ADD TO CART', repeat this process until you are ready to check out





3. Your shopping cart information will appear in the top Shopping Cart drop down option, you can either view your cart 'Go to cart' and make changes or select 'Checkout'

FISHER & PA		ier		
ple@immij.com 🔯 Log out 🚺 Favouri	tes $\chi^{(0)}$ Shopping cart $\downarrow^{(21)}$		Search store	All v Q
	Home page Brands	My account	News Help	
CATEGORIES	Laundry Home / Fisher & Paykel / Laun	dry		
Fisher & Paykel (308)	JUST ADDED TO YOUR	BASKET	×	
Cooking (108)		10 YEAR MOTOR W	ARRANTY	
Refrigeration (77)	SS HOTOS	ROUNDEL		
Laundry (82)	10	Quantity : 20	anty Rou	ndel
Dishwashing (25)	WARRANTY CA	-		
DCS (7)			1	
Promotion (5)				
Commercial (1)	CON			add to cart
Customer Service (2)		GO TO CART		
Business Cards (1)				
FISHER & PA		er	Search store	All v Q
	Home page Brands	My account	News Help	
Shopping cart # Remove SKU	Product(s)			Qty.
1 FPKAUMK601051	10 Year Motor V	Warranty Roundel		20
Reference			Update shopping c	art Continue shopping
			Checkout	



4. For Business Card select the Business Cards category and select 'Personalise'

	Home page	Brands	My account	News	Help	
CATEGORIES	Busines Home / Fisher &	S Cards Paykel / Busines	ss Cards			
Haier (30) Fisher & Paykel (308)	Display 48	 per page 				
Cooking (108)						
Refrigeration (77)						
Laundry (82)			Fisher an	а Рауке	I Business Cards	
Dishwashing (25)	TES Testinania	ST USER na Hanciku Tisherpaşkal.com	Code : FP-E	BCSTD		
DCS (7)	 +61 3 9538 8688 +61 406 555 555 +61 3 9538 8677 	Fisher & Paykel Australia Pty Metropies on Gateway 29 Metropies Avenue				Personalise
Promotion (5)		Marrarie GLO 4072 P.O. Box 3326 Tingalpa DC GLD 4173				
Commercial (1)	71544	###TKEL.COM				
Customer Service (2)						
Business Cards (1)						

 Complete fields details, click "Click to Refresh Preview" to update quick preview window and select 'Next'

Customise				Q
Cu	stomise	Finalise		
Full Name* Job Title* Email* [Help] Direct Phone Mobile Phone Fax Choose Address* <u>Click to Refresh Preview</u> *Indicates a required field	Sam Sample sam.sample +61 3 1234 1234 +61 400 123 456 +61 3 1234 8888 NSW State Office	 ٤	Park * 013 1224 1234 * 013 1234 1234 * 013 1234 1234 * 013 1234 1234 * 013 1234 1234 * 013 1234 1234 1234 * 013 1234 1234 1234 * 013 1234 1234 1234 * 013 1234 1234 1234 * 013 1234 1234 1234 1234 * 013 1234 1234 1234 1234 1234 * 013 1234 1234	3
◀ Back				Next



6. Update order qty and click "Click to View Proof" to check PDF live proof on screen. Select "Proof is approved" and select 'Add to Cart'. Make changes or select 'Checkout'

Finalise Your	Order	Q
	Customise Finalise	
Quantity:	1 Boxes (1 Box = 250 Mixed Colour Business Cards)	
Total Quantity: Total Price:	1 Box \$0.00 AUS	
	TO VIEW PROOF Proof is approved * ProofResult.aspx - Google Chrome	
0	Not secure www.immijonline.com/uStore/Controls/ProofResult.aspx?qs=kxtv3ljY99JWt7Vh/h	
	SAM samse sam.sample@fisherpaykel.com	
⊲ Back	b +61 3 1234 1234 Fisher & Paykel Australia Pty Ltd m +61 400 123 456 Level 1, 1 Eden Park Drive T +61 3 1234 8888 Macquarie Park NSW 2113 PO, Box 118 PO, Box 118 North Ryde BC NSW 1670 North Ryde North	Add to Cart
	FISHERPAYKEL.COM	

	FIS	HER & P/	A Y K E L	Hai	er				
ple@im	mij.com 🚫	Log out (t) Favour	ites $\stackrel{(0)}{\longrightarrow}$ Shopping	cart 🛒 ⁽²⁾			Search store	All	₹ Q
			Home page	e Brands	My account	News	Help		
Sho	pping	cart							
#	Remove	SKU		Product(s)					Qty.
1		FPKAUMK601051	(10)	10 Year Motor W	/arranty Roundel				20
2		FP-BCSTD	EVENING EVENING	Fisher and Payk	el Business Cards ((Sam) <i>Edit</i>	<u>-</u>		1
	Reference						Update shoppin	g cart	Continue shopping
							Checkou	t	



 Select your Shipping Address from your drop down address panel or you can add an alternative address in the drop down, select 'Continue'

FISHER & P	AYKEL	Haier				
ple@immij.com 👸 Log out 🚺 Favo	Search store	All	▼ Q			
	Home page B	rands My accour	nt News	Help		
Checkout						
¹ Shipping address						
	Select a shipping ad Sam Sample, 123 Sample Sam Sample, 123 Sample New Address	ddress from your address book Street, Sampletown, New So Street, Sampletown, New So Continue	or enter a new ad South Wales 2000, outh Wales 2000,	dress. 0, Australia ▼ Australia		
⁵ Confirm order						



8. View your order and 'Confirm', an order number will be displayed and an email confirmation will be sent to you

FISHER & PA	YKEL HO	ier		
ple@immij.com 👸 Log out 🚺 Favourit	es $\overset{(0)}{{}}$ Shopping cart $\overset{(1)}{{}}$		Search store	All v Q
	Home page Brands	s My account	News Help	
Checkout				
¹ Shipping address				
⁵ Confirm order				
Shipping Address Sam Sample Email: ple@immij.com 123 Sample Street Sampletown , New South Wales 2000 Australia Shipping Shipping Method: Standard				
# SKU 1 FPKAUMK601051	Product(s) 10 Year Motor Warran	ty Roundel		Qty. 20
		Back Confirm		





• Check your account details by selecting 'My Account', you can then make changes to your account.

	Home page Brands My account News Help	
My account	My account - Addresses	
Customer info	SAM SAMPLE	
Addresses	Sam Sample	Edit Delete
Orders	Email: ple@immij.com Phone number:	
Downloadable products	123 Sample Street	
	Australia	
	Add new	

Your account panel will display as outlined below

Customer info: Change your personal information **Addresses:** Add additional shipping address **Orders:** Check all your previous orders and 'Reorder' if needed





For all enquires please contact

Technical and Web Site Enquiries

If you have any questions regarding the ordering web site please contact Immij Technical Support on 02 9424 4600, or use the contact us link on the website.

Order Enquiries

If you have any questions regarding an order, please contact Immij Helpdesk on 02 9424 4600, or use the contact us link on the website.

